



Installation Preparation Guide

Thank you for choosing Capozza Floor Covering Center for your project. Our team will make every effort to ensure your project proceeds with the utmost professionalism. During your installation, should any questions arise, please reach out directly to your project manager. We are here for you every step of the way.

Before Our Installer Arrives:

Proper preparation helps the installation proceed smoothly and efficiently. Please use the following checklist to ensure you are ready for our team to come to your home.

- Remove all breakables such as lamps, vases, plants, and decorative elements from rooms our installers will be entering. This will create a clean and clear space for us to transport your new product without the worry of causing harm to anything in a pathway. If we are working into closets, please remove everything at least 4" up from the floor.
- Disconnect and remove electrical items such as computers, tv, sound systems, etc. Our installation teams cannot be responsible for moving, disconnecting, and/or reconnecting any equipment, cables, or power cords within your home.
- Remove all oversized pieces of furniture and personal items from the installation area.
- Discuss the moving of items such as appliances and regularly sized furniture with your project manager.
- Power – please make sure that adequate power, lighting, and ventilation will be available 24 hours before, and through the duration of the installation.
- Please ensure proper heat or cooling are available 72 hours prior to installation. Interior temperatures must be a minimum of 55 degrees prior to, during, and a minimum of 7 days after installation is complete. Portable or temporary heat sources are not acceptable as they can cause problems with the flooring. If we are installing heat warming systems, further discussions will happen with your Project Manager prior to coming to your home.
- Disconnection, removal, and reinstallation of all plumbing fixtures and electrical units should be completed by a professional. It is the homeowner's responsibility to ensure all plumbing and electrical work is completed and ready for our team. Any questions regarding your specific home and project can be directed to your Project Manager.

Items to note:

Depending on the type of installation we are performing in your home, there are a few things you should be aware of. If you have any questions, please reach out directly to your Project Manager.

- Doors – when installing new flooring, there is a possibility that doors may not swing free and may need to be trimmed. You may need to plan with a professional outside of Capozza to provide this service.
- Baseboards – installation of certain flooring products may not completely line up with existing baseboards. Your Project Manager will discuss your specific needs and options. You may need to plan with a professional outside of Capozza to complete finish millwork.
- Seams are not completely invisible. Seam placement will be planned with your Project Manager.
- Scuffing – Normal installation methods may slightly scuff existing baseboards and walls. Our installers use care to minimize this. However, it is important to note that freshly painted surfaces do scuff easily.