



Hardwood Flooring Care + Maintenance Guide

Thank you for choosing Capozza Floor Covering Center for your hardwood flooring project. To help ensure the health and longevity of your new flooring, we have compiled the following recommendations for its proper care and maintenance. **Manufacturer's instructions will supersede the below information should the instructions differ.**

- **Sweep** and/or vacuum twice a week. Use a soft-bristle brush, broom or felt vacuum. Do not use beater bars while vacuuming. Keep vacuum wheels free from abrasive materials.
- **Protect** your new floors by applying felt protectors on all furniture legs. Avoid sliding heavy objects across your floors without the use of proper furniture movers. Place rugs or door mats at doorways (inside and out) leading to the hardwood. Consider using runners and area rugs in high traffic areas to cut down on wear patterns. Place rugs in front of all wet areas.
- **Moisture Control** – Maintain humidity levels between 35% - 55% consistently in your home year-round. Hardwood is a natural product that will expand and contract with changes in humidity. Changes in moisture will cause shrinking and swelling, resulting in cupping, cracking, and gapping in your wood flooring. The use of humidifiers and dehumidifiers will ensure these levels remain consistent.
- **Temperature Control** -Maintain a temperature level in your home of 60 -75 degrees year-round. Extreme temperatures will cause cupping, cracking, and gapping in your wood flooring.
- **Avoid Rough Impact** – Do not walk on hardwood floors with spiked heels, cleats, or other spiked sporting shoes. Keep your pet's nails trimmed.
- **Minimize light exposure** – Wood naturally changes color with age. Natural light and UV rays will speed up this aging process. The use of window coverings will aid in over exposure. Also, remember to move furniture and area rugs periodically to ensure the wood ages evenly. Warranties do not cover damage due to light exposure.
- **Clean Spills** promptly with a soft cloth. If water or spills are not removed immediately, staining and/or damage may occur.
- **Do Not Mop** – Never use a wet or dry mop on hardwood flooring. Excessive water will cause cupping, swelling, and gapping. Standing fluids will dull the finish, damage the wood, and leave stains.
- **Use Approved Cleaners** – Do not use oil soap, pine soap, lemon oil, chlorine bleach, and/or ammonia-based cleaners as they will change your floors finish. Use of non-approved cleaners will void all warranties. Talk to your Project Manager to find out what cleaner is best for your specific new hardwood floor.

If you have any other questions about the care of your hardwood floors, please give our team a call at 207-797-7635. Thank you for choosing Capozza Floor Covering Center and enjoy your new floors for years to come!